Hi John.

1. I need to have the patch applied to the evaluation system to remove any expiry or shut down date (leaving the system open). After the patch is implemented I would expect that all reference to ownership is Photo Me and nobody else.

Answer 1: I will extend current system for continuous running until this March. Actually, because current server is commercial machine and I have a plan to use for other purpose; it is hard to running permanently. Moreover, this machine is a type of economic, so there are some limitations in using.

Stephen, if understand correctly you are telling me that you will extend the running time on your server to end of March. In respect to the application of the patch **will you implement** this so we can then transfer the clean version (no expiry or third party ownership) to our server .

1. I need to be able to shift the data base to my server so I need FTP information so I can implement this transfer.

Answer 2: It is no problem to give you access authority (FTP). However you or someone have to note that is, after the user access, if there is some damage of system such as modify file, delete file, replace file and small change of configuration, system can be serious problem. So after give you the access authority, I won’t concern with the system any more. If you agree with that, I will send FTP connection information as your request.

Once you have assisted us with implementing the patched system to our server and we can utilise the source codes we would not expect any further engagement with you other than on a commercial basis.

1. To be able to utilise the source code information in the future I also need to be made aware of the Development Environment Manual you use to create the system i.e. which software and which version you used.

Answer 3: It is difficult question to answer. I think I already delivered you all necessary descriptions for development include what is needed software and which version needed.

Delivered package that included in CD is very very normal format. In other words, the package (photome.war) layout is standard in the world. This is common design structure. Therefore, if someone is not beginner developer, there will be no problem to understand by everyone. Even if I provide the manual, it won’t help to developer. And making the document take a quiet as well as it was not mandatory requirement. And I think almost your requests are included in “Administrator Manual\_Eng.pdf” in your CD for development configuration.

Stephen this is not my field but I am being told that in respect to source, we need to modify to **import source to eclipse** to provide an **Environment configuration of development. Our issue is that even though we have the source codes we are unablke to undertake future modification ourselves.**

1. In Query section there was meant to be capacity to download all dat. We have not been instructed how this can be done. It was not in the manual you provided. Can you please provide instructions.

Answer 4: It is also difficult question to answer. Using query need a lot of knowledge, many experience and know-how as much as a subject at University. But if you can use database query language, it also very useful to getting information what you like. Before using the query there are also many possible to make problem, when you delete, modify or unlimited data selection.  
Anyway, next following is information tables and all of information stored separately.

|  |  |  |
| --- | --- | --- |
| **TABLE NAME** | **DESCRIPTION** | **COMMENT** |
| frwk\_cmm\_attach\_file | Attached files |  |
| frwk\_cmm\_attrgrp | N/A |  |
| frwk\_cmm\_attrinfo | N/A |  |
| frwk\_cmm\_attrolemap | N/A |  |
| frwk\_cmm\_auszipcd | Post code |  |
| frwk\_cmm\_code | System code |  |
| frwk\_cmm\_infotype | Information type |  |
| frwk\_cmm\_roleinfo | User role info. |  |
| frwk\_cmm\_roleusermap | Mapping info between user and role |  |
| frwk\_cmm\_svcinfo | System service info. |  |
| frwk\_cmm\_svcrolemap | Mapping info between service and role |  |
| frwk\_cmm\_sysproperties | System properties |  |
| frwk\_cmm\_userinfo | User info. |  |
| ptm\_bank\_acctinfo | N/A |  |
| ptm\_booth\_group | Photo booth group info. |  |
| ptm\_booth\_info | Photo booth info. |  |
| ptm\_booth\_payrent | Photo booth rent fee info. |  |
| ptm\_maintenance\_comment | Comments for maintenance. |  |
| ptm\_maintenance\_history | History info of maintenance. |  |
| ptm\_money\_collect | Money collection info. |  |
| ptm\_money\_deposit | Money deposit info. |  |
| ptm\_notice\_board | BBS |  |
| ptm\_notice\_reply | BBS |  |
| ptm\_refund | Refund info. |  |
| ptm\_rent\_fee | Rent fee info. |  |

Using the above tables, you can query. For example, If you would like to select of money collection information, you can key in “SELECT \* FORM ptm\_money\_collect”. All information normalized(it is concept of database), so you need to join with other table for more detail information.   
Please refer : <http://dev.mysql.com/doc/refman/5.6/en/select.html>

There are also other kinds of command like alter, delete, drop and so on but these commands can make problems so I wouldn’t recommend to using.

1. Finally we had have an issue with Money manage>refund section which seemed to start after your last changes were made. Data input into these fields does not show on MIS until the following day. I believe this is a source issue and to have fixed this would have required minimal attention on your behalf. Do you need send new source to fix.

Answer 5: I can’t understand about the sentence “Data input into these fields does not show on MIS until the following day”. I was tested the refund module a lot of repetition but I couldn’t fine special problem. Can you explain more detail with when(Hour, Minute, second) and where(which page include related with the refund….)

* When we try to put new data, clicking “write refund’ in Money manage>Refund>Main. After saving the data you can’t see the data pops up imediatley.  The data will be shown after midnight. If you cannot find this problem we can meet to check this in the office.

Dear Jonh….

Although it is not official, I can support or give some technical advice for the MIS, but it will be hard to accept more additional requirement. I hope your understand.

Thank you.

Regards,

Steven.